

## Process Improvement

Processes are the glue that holds organizations together. They control the way work is done. If processes are not working effectively, the potential for duplication, reworking and work-arounds demoralizes staff. Most health care organizations have downsized and invested in information technologies looking for dramatic improvements. The results have often been mixed. Many organizations are struggling with reduced, demoralized staff and, as a result, not providing the quality care that is up to their standards. Medirex has developed proven tools to assist health care organizations improve processes, increase productivity and reduce costs. When combined with strategic cultural improvements clients are able to overcome negatives that can result from re-engineering.

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